

## **Mountains of Opportunity May Tool Kit**

For May, the Mountains of Opportunity theme is **Strategic Goals**.

Recently, all departments received a large, laminated **Strategic Wall Chart** outlining the 2007 CAMC Strategic Plan, including:

Mission  
Vision  
Values  
Goals  
Big Dots  
Department Goals

Each employee should also have received a **Wallet Card** including the mission, vision, values, goals and “four steps of excellent service.”

### **Mountains of Opportunity Exercise for May**

Take 15 minutes to discuss with your staff the importance of having corporate goals, review your department goals, and ask them to share any personal goals they may have added to their cards.

Also, please take a couple of minutes to discuss the importance of providing excellent service.

*For Strategic Planning questions, please contact Brenda Grant by calling 388-7885.*

*For Excellence in Service information, please contact CAMC University at 388-9985..*